

EYC Complaints Procedure



HELP AND SUPPORT

If you would like an independent advocate to help you, you can contact the **Scottish Independent Advocacy Service:**

www.siaa.org.uk
enquiry@siaa.org.uk
0131 510 9410

If you would like help putting your complaint down on paper or electronically you can contact the Citizen's Advice Bureau:

Edinburgh Citizens Advice Bureau
23 Dalmeny St
Edinburgh EH6 8RA
www.citizensadviceedinburgh.org.uk/get-advice
0131 554 8144

You can also contact the **City of Edinburgh Council's** social work department:

<https://www.edinburgh.gov.uk/socialworkadviceandcomplaints>
socialwork.complaints@edinburgh.gov.uk
0131 553 8395